

MCDC IDD Services Grievance Form – DD143F.1

This is a form you can use to file a grievance. If you have a complaint about the services and supports you receive from MCDC you can file a grievance. If your rights have been violated, you can file a grievance. Filing a grievance is a way to settle a disagreement.

More information on grievances is on the DHHS website:
<http://www.maine.gov/dhhs/oads/disability/ds/grievance/home.html>.

If you want to file a grievance, you can fill out this form or ask someone from MCDC or another advocate to assist you. Once completed, the grievance form will need to be sent to the IDD Assistant Division Director. Make sure you keep a copy!

Date: _____ **Your Name:** _____

Address: _____

Telephone Number: _____

What is the problem?

What do you want to happen?

The IDD Assistant Division Director must answer this within five days of receiving it. If you do not hear from the Assistant Division Director within five days, you can send your grievance to the MCDC Division Director, or contact the Developmental Services advocate with the Disability Rights Center in your area:

Cumberland and York Counties

c/o DHHS

161 Marginal Way

Portland, Me 04101

Tel: 822-0321 or 1-800-269-5208

TTY: Maine Relay 711

Androscoggin, Franklin, Oxford Counties

c/o DHHS

200 Main Street

Lewiston, Me 04240

Tel: 795-4538 or 1-800-482-7517

TTY: Maine Relay 711

Kennebec, Somerset, Knox, Lincoln, Sagadahoc and Waldo Counties

Disability Rights Center

24 Stone Street

Augusta, ME 04330

Tel: 626-2774 or 1-800-452-1948

TTY: Maine Relay 711

Penobscot, Piscataquis, Hancock and Washington Counties

c/o DHHS

396 Griffin Road

Bangor, ME 04401

Tel: 561-4113 or 1-800-432-7825

TTY: Maine Relay 711

Aroostook County

c/o DHHS

PO Box 2007

30 Skyway Drive, Unit 100

Caribou, ME 04736

Tel: 493-4129 or 1-800-432-7366

TTY: Maine Relay 711